



# PEPID™

Medical Information Resources

847.491.9100

Fax: 847.491.9185

Toll Free: 888.321.7828

1840 Oak Avenue

Evanston, IL 60201-3642

[www.pepid.com](http://www.pepid.com)

## PEPID Download Instructions

The serial number you have been given will allow you to download a free subscription.

Please follow the directions below to create an account and activate your subscription. You will see the download and the installation instructions once you pass the registration screen.

1. Visit [www.PEPID.com](http://www.PEPID.com) and click on the prompt: **ACTIVATE SERIAL #**. At the very top of the screen.
2. Click Create Account, if you are new to PEPID (at the left of the screen).
3. Complete the registration screen.
4. You will select how you will use PEPID. (On a PDA or via the Internet – PEPID Online)
5. On the next screen, you will be at your account page. (Your account page is accessed in the future by clicking on the **MY ACCOUNT** tab at [www.PEPID.com](http://www.PEPID.com).)
6. Follow the **“Click here to download PEPID”** link to see the download and complete installation instructions.

Please follow each step carefully. If you experience any difficulty during the process, please note the step where you got stuck and relay that information to PEPID Customer Service ([support@pepid.com](mailto:support@pepid.com) or 1-888-321-7828 ext. 206, Monday through Friday, 9-5 CST).

**Please remember that I am here to help you. Should you run into any difficulties, simply give me a call and I'll walk you through the process.**

### Sarah Hicks

FPIN Project Manager for eMedRef  
Family Practice Inquiries Network, Inc.  
573-256-2066 phone  
573-256-2078 fax  
[emedref@fpin.org](mailto:emedref@fpin.org)